

Sun, 2 Jun at 13:19

[Add us to your safe sender list](#)



Your Breakdown Report

Hello ms gillian elliott

Here's a copy of your breakdown report for job number 2839 from
02/06/2024

Your details

You		Vehicle Details	
Your membership number/ scheme 63560110165528		Make MG	
Name ms gillian elliott		Model MG 4	
Email address rggl2005@aol.com		Vehicle Registration Number PN23EZ	
		Vehicle's mileage 6,044	

How Pep helped

Battery discharged to 3 volts. Slave start car. Battery accepting 54 amps. Further investigation required for a possible electrical drain or software update

The service we provide is essentially an emergency breakdown assistance service and is not equivalent to the service carried out by mechanics working in a fully equipped garage or workshop. Please note in particular that we can only test for and discover so much in a breakdown situation.

Make sure that you get any symptoms we have identified or possible faults we have suggested checked out by your chosen repairer **before** getting any further work done.

If you subsequently request service within 28 days and we deem it to be the same or similar cause of breakdown, we may refuse service or charge extra for this

Important: Temporary repair - action needed

We have carried out a temporary repair to your vehicle and you **must** make sure that the vehicle is fully checked out by your chosen repairer once you reach the end of this journey, or if you have been advised to act sooner than this then follow that advice.

If you don't have a local garage that can repair your car, the AA can help you find one via our network of AA audited and approved garages.

You can find your nearest garage [here](#).

We cannot accept liability for any loss or damage incurred as a result of any reliance on the temporary repair following the end of this journey or, if applicable, for loss of damage resulting from any reliance on the repair contrary to any other restriction(s) on use we may have notified to you with respect to the repair.

Your declaration

By signing below, I acknowledge that the information in this Breakdown Report is an accurate account of the work carried out by the AA with my consent and that the warnings given in the Breakdown Report above have been explained to me and are replicated in the Important Advice notice given to me by the patrol.



Original signed

Good to know

What you signed on the day

If you'd like a signed copy of your breakdown report, just give us a call on 0344 209 0556

We want to hear from you

If you feel that our service has fallen below the standard you expect and would like to complain, please call us on 0344 209 0556 or alternatively, you can email us on customer.solutions@theaa.com

Or, tell us what was great about your breakdown experience, [leave a review on Trustpilot](#) and we'll pass any kind words on to our colleagues.



All the best,

Pep

Your Patrol from the AA

Stay in touch...



AA Drive
smart

Automobile Association Developments Limited, trading as AA Breakdown Services, registered office:
Fanum House, Basing View, Basingstoke RG21 4EA. Registered in England and Wales with company
number 1878835.